

Thank you for interest in returning to the



**Pub & Dining room.**

We would like to take this opportunity to thank everyone who has dropped a myself & James messages of support over the past few months, it has been humbling to know the affection many of you hold for our business and we are now delighted to get back up and running.

We have undertaken the risk assessments now necessary to help us control Covid-19

Along with a spot of redecorating & maintenance whilst we've been closed, we are now super deep cleaning all front and back of house areas.

We are going beyond our normal standards 5\* rated standards and aiming to make The Albany Pub & Dining room as Covid-19 safe as possible for all our guests and our team.

We ask that you as customers:

- Do not attend the premises if you have any covid-19 symptoms
- Book tables in advance so that we can manage the flow of customers (Max 6 to a table from more than 2 households)
- Relax & stay at your table, respect the space of other customers and use the 1- way routing where possible throughout the pub.
- We ask that each household email our New Covid-19 Email Address: [iwas@thealbanyTW1.co.uk](mailto:iwas@thealbanyTW1.co.uk) On arrival at the pub. This will create a record of the time & date of your visit and allow us to contact you directly if necessary. (This will not be used to collect any data or send marketing and will be deleted after 30 days).

We commit to you to:

- Maintaining even higher levels of hygiene than usual, making sanitiser available for staff & customers, increased hand washing, more frequent toilet checks & cleaning.
- Respecting you and your guest's space, whilst still offering you our great Albany service
- Providing excellent quality food & drinks (though sometimes our full range may not be possible)
- Adhering to the current Government guidance for Covid-19 and maintaining Best practice health & Safety standards

We will be operating a booking only policy for the time being. This is for **all** tables inside and outside the pub.

Tables will be booked for 3 hours after which time we reserve the right to ask you to vacate the table if required. (If it's not rebooked you are welcome to stay).

If you have **not** booked a table, we will find you one if possible but will not permit entry to the premises if this is not possible.

There will be no Vertical drinking inside or out and no seats at the bar.

We will be running table service only for both food and drinks and request that you do not come to the bar. We aim to have the same server for each table throughout their visit to minimise contact.

We hope that following these rules and maintaining high standards that we help to contain the spread of Covid-19 and look forward being able to relax these rules as soon as possible.

We are ecstatic to be reopening and seeing so many of our longstanding loyal customers as well as welcoming new ones.

See you all soon.

Babs, James & The Albany Team